

What is the Health Consumer Alliance?

Free help for Californians to:

- ✓ Get & keep Medi-Cal or Covered California
- ✓ Push back when your health plan says, "No"
- ✓ Access needed doctors or providers
- ✓ Resolve medical billing issues & disputes
- ✓ Overcome barriers to care



Who We Are

The Health Consumer Alliance (HCA) HCA operates as a statewide network of legal services organizations that provides free assistance to Californians with health coverage and access problems.

HCA provides advocacy and support online, over the phone, and in-person through our statewide partnership of community based offices throughout California.



Get Covered



Help with Government sponsored coverage options

Appeal Denials



Support resolving denials of health services

Find Providers



Get approval for the right doctor or provider

Resolve Bills



Assistance with medical billing problems

HCA Partner Organizations



Bay Area Legal Aid



California Rural Legal Assistance



Central California Legal Services



Inland Counties Legal Services



Community Legal Aid SoCal



Legal Aid Society of San Diego



Legal Aid Society of San Mateo County



Legal Services of Northern California



Neighborhood Legal Services of Los Angeles

Trusted Statewide Support



HCA serves as the Consumer Assistance Program for the California Department of Managed Health Care Help Center and Covered California. HCA also serves as the Department of Healthcare Services' Medicare Medi-Cal Ombudsman Program.



How do I get help?

Call HCA's statewide Toll-free number: 1.888.804.3536 to be connected to the HCA program office in your area.



Find us online

Healthconsumer.org



Email us at:

ContactHCA@lassd.org



@healthconsumer

alliance

Statewide Support Centers



Justice In Aging



National Health Law Program



Western Center on Law & Poverty

