



Your Rights to Cancer Treatment Under Medi-Cal

HCA Statewide Toll Free: 1.888.804.3536 HealthConsumer.org

Did you know that Medi-Cal covers cancer screening and treatment?

- This includes pap smears, mammograms, radiation, and chemotherapy.
- Medi-Cal insurance offers comprehensive coverage for cancer screening and treatment benefits that is comparable to most private insurance.
- It even covers experimental treatment and clinical trials.
- Medi-Cal also covers **SECOND OPINIONS**.

What should you do if you do not believe you are getting what you need under Medi-Cal for cancer prevention or treatment?

The Health Consumer Alliance (HCA) can help. Call us at 1.888.804.3536 to talk to a local health consumer advocate!

HCA can help you if:

- You do not think you are getting the right services
- You are experiencing delays in getting appointments
- You want to file a grievance against your plan

The state Department of Managed Health Care also offers INDEPENDENT MEDICAL REVIEW* — this means you can get independent doctors to review your treatment plan. Call 1.888.466.2219. (HCA also can help you make this request.)

**Independent Medical Review is not available for Medi-Cal enrollees in County Organized Health Systems*

You have options if you want to file a grievance on your own

1. Call “Member Services” for your health plan
2. Call the “Department of Managed Health Care:” 1.888.466.2219 (if you have cancer, you can get expedited service and you do NOT need to call your plan first)
3. Call the Medi-Cal Managed Care Ombudsman if you are in Partnership, CalOptima, Gold Coast, Central California Alliance, or CenCal Health Plan: 1.888.452.8609